



Service Request Management and Automation

Demands of today's increasingly app-centric world require NetOps to deliver applications faster than ever before. Businesses have new expectations, and manual and siloed processes accompanied by burdensome SLAs can't keep up with dynamic requests. In the face of surging levels of demand, NetOps have two choices: adapt quickly to rapidly evolving technologies or risk being left behind. To keep pace with the changing times, NetOps must adopt powerful automation and orchestration tools. When integrated seamlessly within an ecosystem of network services, these tools will help facilitate quicker and more efficient application delivery, keeping NetOps ahead of the curve.

About AUTOMATION+

AppViewX AUTOMATION+ offers automation and orchestration tools to address network and application service requests, namely *AppVision* and *Visual Workflow*. It is designed for NetOps striving to adapt to new technologies, processes and application delivery expectations. It allows users to automate service requests across multi-vendor and hybrid infrastructure from a visual view.

AUTOMATION+ also integrates with best-in-class IT service management solutions for governing and recording the service requests being executed in the automated workflow.

Key Benefits

- Move faster by automating application and network infrastructure services
- Eliminate errors by removing manual steps in development and production
- Reduce cost by taking out complexity and doing more with less

Integrations

ADC	AIO	Akamai	amazon	AVI NETWORKS	BROCADE	CISCO
	CITRIX		PROXY	NGINX	radware	
CERT	COMODO	digicert	Entrust	GeoTrust	GlobalSign	GoDaddy
	InCommon	Microsoft	QuoVadis	thawte	Trustwave	
SECURITY	Check Point	CISCO		FSFIRENET	JUNIPER	
	paloalto					
DNS	BIND	Infoblox	VitalIP	BLUECAT		
ITSM	bmcRemedy	servicenow				

AppViewX Platform and Products

The AppViewX Platform automates third-party best-of-breed and open source network services such as those provided by application delivery controllers, security devices, certificate authorities, DNS servers, routers/switches, and more.

ADC+

ADC management and automation

CERT+

Certificate management and automation

SSH+

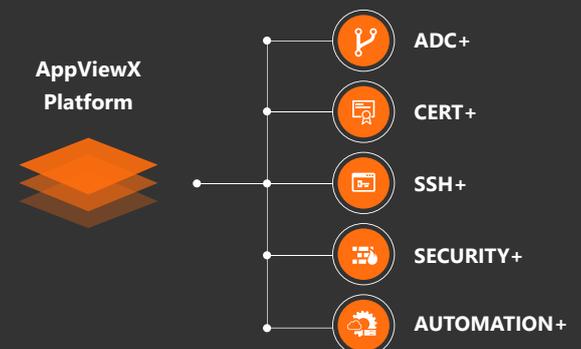
SSH key management and automation

SECURITY+

Security policy management and automation

AUTOMATION+

Service request management and automation



Product Capabilities

AppVision

Provides end-users a new and compelling topology view for managing application and network infrastructure services, as well as initiating role-based automated workflows.



Auto Discovery of Network Services

Discover and manage various services and control both physical and virtual network devices across multi-vendor and hybrid infrastructure.



Live InfraMap with Application Visibility

AppVision InfraMaps give a live, intuitive visual representation of application infrastructure with the state, status and topology of managed service components providing complete application-centric visibility



Design your Application Infrastructure

NetOps can utilize a simple a drag and drop network service catalog to create AppVision BluePrints that can be deployed repeatedly in the enterprise's data centers.



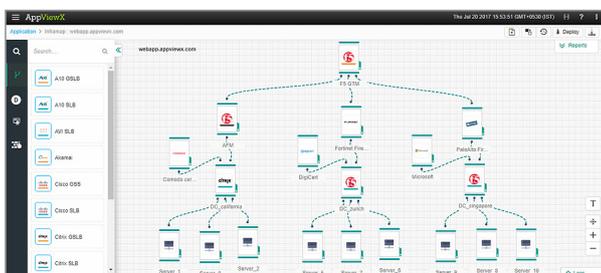
Single-Click Hybrid Deployment

Simplify application release automation across any environment – on premise or in the cloud – at a click of a button.



Application Life-Cycle Management and Monitoring

End-to-end management, faster response to outages, simplified troubleshooting using change request summaries, and work order logs for each infrastructure component.



Visual Workflow

Provides an intuitive and visual system for designing self-serviceable, event-driven, intelligent, and automated workflows.



Workflow Library

Design simple and complex workflows using built-in task library or custom tasks. Automate network services and validate the changes post-deployment. It also enables the reuse of approved workflows to implement mundane tasks.



Rule Builder

Execute intelligent workflows by defining custom rules based on business needs to dynamically provision or perform any actions.



Plug-and-Play Integrations into ITSM Systems

Simplify workflow management and automation by integrating with the existing ticketing system in your environment.



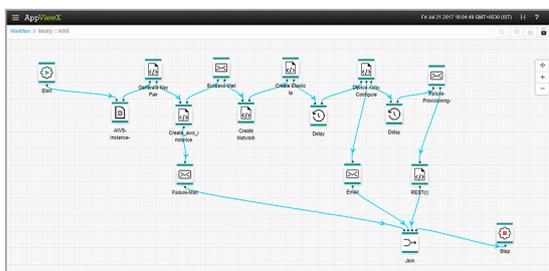
Plug-and-Play Integrations into Third-Party Systems

Enable configuration agility to connect to any third-party systems (such as DDI systems, in-house tools, open-source tools) by leveraging their APIs.



Enable Zero-Touch NetOps Automation

Achieve IT agility by automating infrastructure services without any manual intervention. Workflows can be executed on demand or on a schedule.



About AppViewX

AppViewX is a global leader in the management, automation and orchestration of network services in brownfield and greenfield data centers. The AppViewX Platform helps network operations (NetOps) adapt to technology and process demands, such as agile, DevOps, IoT, cloud, and software-defined infrastructure. AppViewX delivers greater business agility and efficiency at a lower cost. For more information, visit www.appviewx.com.